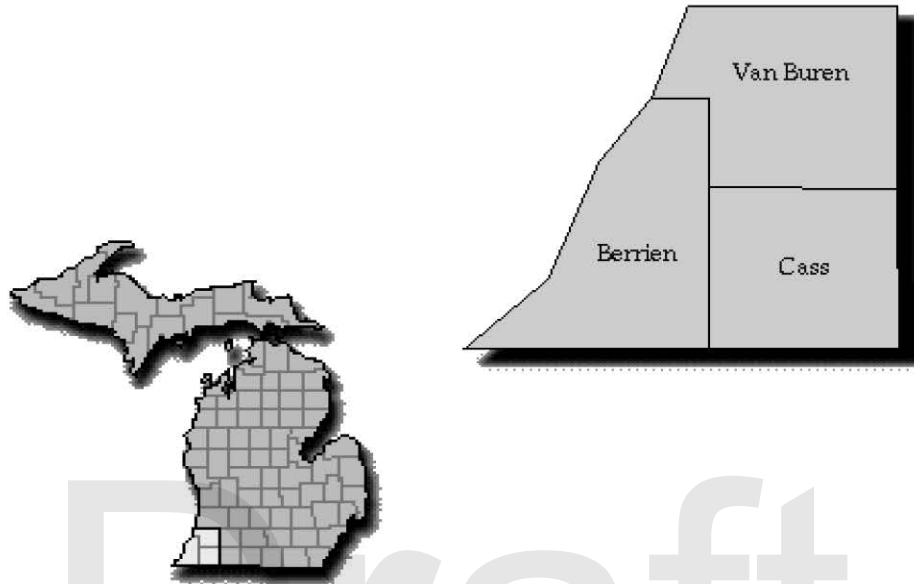


2023-2025 Multi Year Plan
FY 2025 ANNUAL IMPLEMENTATION PLAN
REGION IV AREA AGENCY ON AGING



Planning and Service Area
Berrien, Cass, Van Buren

Region IV Area Agency on Aging

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Executive Summary

Region IV Area Agency on Aging (RIV AAA) is a private not for profit organization formed in 1974 for the purpose of planning and developing a coordinated system of services to meet the needs of older adults, caregivers, and persons with disabilities. RIV AAA plays a major role in planning, funding, and coordinating delivery of a host of services with a primary focus on individuals with the greatest social and economic needs. Empowerment and independence of the consumer are driving themes behind its efforts.

RIV AAA is designated by the Bureau of Aging, Community Living, and Supports (ACLS Bureau) to plan, develop, and implement services as guided through the federal Older Americans Act (OAA) of 1965 and its subsequent amendments. The Older Michiganians Act (OMA) was enacted by the State of Michigan in 1981 to build upon the efforts of the aging network through state resources.

RIV AAA is governed by an independent board of directors and guided by an advisory council whose membership is reflective of the region's population. The mission of RIV AAA is "Offering Choices for Independent Lives" to achieve its primary focus and vision that "through choice and range of service, every aging adult lives a quality life." This is achieved through advocacy, community education, coordinating services, coalition building, business development, and using available resources and funding for supportive services.

The RIV AAA Annual Implementation Plan (AIP) for the period of October 1, 2024 through September 30, 2025, sets forth a plan to continue to provide and improve upon a comprehensive coordinated system of services to assist aging adults in maintaining independence in their homes and communities. The corporation manages an array of grants and contracts for service delivery in southwest Michigan. Its Planning and Service Area (PSA) includes Berrien, Cass, and Van Buren counties.

Planning and Service Area

Updated US Census data from 2022 finds that approximately 79,213 residents of the tri-county area are over the age of 60, or 28.2% of the total population of 281,178. This represents a 11% increase over the past 5 years (71,263 in 2017) and 26% increase over the last 10 years (62,559 in 2012), and projections show that the number of adults over age 60 will continue to increase.

Berrien County has the largest population of adults over 60 at 43,569 or 28.3%. Berrien County has a 13.6% 60+ minority population with 1.1% speaking English less than "very well." Among all persons in Berrien County over age 60, 40.9% live alone, 3.2% live with grandchildren under the age of 18 for whom they are responsible, and another 0.8% are responsible for grandchildren with whom they do not reside. 12.3% are Veterans and 27.1% report living with a disability. 28.0% of Berrien County seniors are employed and 20.2% live at or below 150% of the federal poverty line. In addition to those living in poverty, the 2023 Asset Limited, Income-Constrained, Employed (ALICE) Report shows that 38.6% adults over the age of 65 have incomes within the ALICE threshold, meaning they are currently working and/or have retired, but do not have enough income to meet their basic needs.

While Berrien County has the largest total population of adults over age 60 in PSA 4, Cass County has the largest percentage at 29.8% or 15,379. 9.7% of Cass County 60+ adults are minority with the smallest percentage of the three counties speaking English less than "very well" at 0.7%. Among all persons in Cass over age 60, 34.4% live alone, 4.2% live with grandchildren under the age of 18 for whom they are

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responsible, and another 2.1% are responsible for grandchildren with whom they do not reside. Veterans comprise 14.5% of Cass 60+ adults and 28.1% report living with a disability. In Cass County, 28.5% of adults over age 60 are employed and 14.5% live at or below 150% of the federal poverty line. In addition to those living in poverty, Cass County has the highest percentage of adults over the age of 65, 39.5%, who have incomes within the ALICE threshold.

Within Van Buren County, 20,265 persons are over the age of 60 which is 26.8% of the total population. While the minority population of Van Buren 60+ adults is smaller at 9.0%, it has a slightly larger Hispanic or Latino origin population of 3.0% compared to Berrien's 2.0% and Cass's 0.7%. In Van Buren, 1.8% of 60+ residents speak English less than "very well." In Van Buren, 37.1% of 60+ adults live alone, 4.7% live with grandchildren under the age of 18 for whom they are responsible for and an additional 1.1% report they are responsible for grandchildren with whom they do not reside. 12.1% are Veterans and 27.6% report living with a disability. 26.1% of Van Buren County seniors are employed. Finally, 18.9% live at or below 150% of the federal poverty line and 36.5% of adults age 65+ have incomes within the ALICE threshold.

Direct Services

With the separation in FY25 of the previous service standard Caregiver Education, Support, & Training for which RIV AAA received approval to provide directly in the FY24 AIP, the FY25 AIP includes direct service requests for each of the three newly separate and distinct caregiver services standards: **Caregiver Education, Caregiver Training, and Caregiver Support Groups.**

As the population of older adults and the complexity of their needs expands so too does the population and complexity of needs of caregivers. Caregivers play an increasingly critical role in the community, and the importance of helping them to continue in that role cannot be underestimated. The Centers for Disease Control and Prevention recognizes caregiving as an "essential public health service [that] should be prioritized as an emerging public health issue", and while many express the rewards of caregiving are numerous and fulfilling, the role and responsibilities associated are often also physically, emotionally, and financially demanding and may lead to stress, loss of employment, onset of mental health and chronic health conditions, and isolation. Many in the role may not yet self-identify as caregivers and therefore not know or avail themselves of services targeted to alleviating their health-related social needs. As part of its commitment towards a statewide Caregiver Resource Center, RIV AAA will continue to partner and collaborate with community focal points, local respite care providers, and others to plan and develop a coordinated system of services aimed at improving the quality of life of caregivers and strengthening their capacity to continue in their vital role.

Targeting Those in Greatest Social and/or Economic Need

RIV AAA employs a comprehensive strategy in educating the public, its partners and service providers on the Administration for Community Living (ACL) and the ACLS Bureau expectations regarding targeting older adults in the greatest social and/or economic need, including populations that have been historically underserved. This strategy encompasses initiatives aimed at raising awareness, building capacity, and fostering cultural humility to ensure equitable access to services and support for all older adults:

Training and Capacity Building – RIV AAA provides training and educational resources and opportunities for staff, volunteers, partners, and providers inclusive of topics such as understanding the criteria for

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identifying older adults in greatest need, recognizing barriers faced by historically underserved populations, and implementing cultural humility into service delivery approaches.

Outreach and Engagement – Through targeted outreach efforts, RIV AAA engages stakeholders and community leaders to raise awareness about available services and resources for older adults in need. RIV AAA is also conducting stakeholder focus groups to identify, and develop strategic action plans to resolve, barriers to access for members of historically underserved communities.

Collaborative Partnerships – RIV AAA nurtures and supports a community of care comprised of over 100 partners and providers across multiple sectors including healthcare, home and community-based care, public health, arts, education, law enforcement, and more to address the diverse needs of older adults. Partner meetings are held bi-monthly during which opportunities for leveraging collective resources and developing innovative solutions to expanding and ensuring equitable access to services are explored.

Data-Driven Decision Making – RIV AAA utilizes data collection and analysis to inform decision making processes and identify gaps in service delivery. By collecting demographic data and soliciting feedback from older adults and caregivers, including those from historically underserved communities, RIV AAA and its partners with whom it activity shares this information can tailor outreach, engagement, and service delivery to better meet those served where they are.

Contractual Expectations and Support – RIV AAA requires annual contract providers to demonstrate how they meet expectations for targeting older adults in greatest need. RIV AAA is working towards offering annual contract providers increased support in the form of assisting with defining greatest social and/or economic need, data analysis of progress made towards serving a greater percentage of older adults in greatest social and/or economic need than their relative percentage of the total older adult population, and formal learning collaborative and technical assistance aimed at raising collective understanding and execution of strategies for continuous improvement.

Through these concerted efforts, and by working together and prioritizing those in greatest need, RIV AAA is committed to promoting equity, inclusion, and dignity for all older adults, fostering a supportive and age-friendly community for all.

Contingency Planning for Potential Reduced Federal Funding

Funding to home and community-based services continues not to keep pace with increases to the population, increases to the complexity of their needs, and increases to the costs of service delivery including, but not limited to, inflationary costs of living and increased costs of goods, need for infrastructure development, and other factors driving administrative overhead. Current State Grant Award limitations make maintaining existing services at current levels challenging and expanding to meet growing needs impossible without pursuing alternative funding. RIV AAA, therefore, engages in efforts aligned with its mission and vision to increase and diversify funding through strategic partnerships, grants, and entrepreneurial activities to support programs and service that meet identified needs and provide meaningful impact and outcomes to older adults and their care partners.

In the event of reduced federal funding, RIV AAA's planned process for establishing service priorities and modifying service delivery is as follows:

- Continue emphasis on voluntary cost share/donation across all applicable services to contribute to

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maintenance of services delivery at current levels.

- Continue assessment and monitoring of service delivery prioritization to ensure those in greatest social and economic need are served.
- Reduce OAA funded services as needed and assure funds are allocated to the largest unmet needs in the service area.
- Reduce RIV AAA staff hours allocated to OAA funded programs provided directly by RIV AAA.
- Continue strategic efforts to expand and diversify funding sources to assist with sustaining services .

Advocacy

RIV AAA engages in a robust and comprehensive advocacy strategy focused on the development of a comprehensive long-term care service system to allow older adults to live quality lives in the settings of their choice, the development of local, state, and federal policies that foster and facilitate older individuals' ability to be valued and engaged members of their community across the lifespan, and the identification of policies that impact the health inequities experienced by older minority individuals and incorporating policy recommendations to address those disparities in RIV AAA advocacy priorities.

Policy priorities and objectives are determined with input from RIV AAA Advisory Council, RIV AAA Board of Directors, a broad coalition of community, state, and national partners and in response to local, state and federal legislative activity.

Current National Advocacy Priorities include:

- Supporting aging well at home by investing in Older Americans Act programs and services
- Recognizing and supporting caregivers
- Prioritizing Medicaid home and community-based services options to reduce unnecessary institutionalizations
- Connecting health care and aging sectors to improve care and reduce costs

Current State Advocacy Priorities include:

- Supporting and strengthening the Long-Term Care Ombudsman program
- Supporting family and informal caregivers
- Expanding access to MI Choice
- Increasing access to home and community-based services
- Supporting and strengthening the direct care workforce

Strategies to achieve those objectives include:

- **Improving Access/Information about long-term care:** Access to all options and services is enhanced through the implementation of Information & Assistance (I&A) staff presence at the Campus for Creative Aging and co-location with Disability Network of Southwest Michigan and PACE of Southwest Michigan at RIV AAA's main office.
- **Use of Technology:** Expanded use of technology tools including RIV AAA website and social media channels to inform consumers about public policy issues will inform and empower older adults to self-advocate.
- **Public Awareness:** RIV AAA works with varied public and private entities to increase awareness of issues facing older adults. This includes taking an advocacy role when participating on collaborative bodies that may be able to influence the direction of resource use. Those collaborative bodies include three county-level Human Services Collaborative Councils and regional Strategic Leadership Council. RIV AAA is

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also represented on the Advisory Council of each of the public transportation systems within its PSA .

- **Policy Analysis:** Key legislation at both the national and state level is analyzed for scope and seriousness of impact. The ongoing analysis of needs and barriers to independence translates into an evolving and fluid course for advocacy analysis and public policy.

- **Grassroots Advocacy** (consumer engagement): RIV AAA Advisory Council focuses on consumer advocacy issues and engages in activities to empower seniors to self-advocate. Activities include participating in advocacy groups such as the Michigan Senior Advocates Council , Silver Key Coalition, Senior Action Week/Older Michiganians Day, and AARP. Further, RIV AAA takes a leadership role in the Silver Key Coalition and the annual development of Older Michiganians Day, a statewide consumer advocacy event. RIV AAA hosts an annual legislative forum attended by state legislators and federal constituent services personnel giving older adults an opportunity to self-advocate on policy issues important to them. In addition, an Ask the Experts table is provided at RIV AAA's annual Senior Expo where older adults and caregivers can obtain public policy information and dialog with their elected officials , veteran's affairs, and social security staff.

- **Informing Legislators:** RIV AAA staff conduct regular face-to-face contact with elected officials and their staff to inform them of the impact of pending legislation on older adults in the service area . Additionally, RIV AAA staff provides direct testimony before elected officials , legislative committees, and others on issues of concern to older adults.

Other efforts RIV AAA is engaged in and will continue throughout FY25 include:

- Participation in Aging Health Equity Planning to identify and address the root causes of disparate health outcomes among minority older adults living in Van Buren County . Developing an actionable strategic plan to build community capacity and connectedness to impact systems-level policy change thereby improving the health of minority older adults.
- Implementation of a Provider Employee Needs Fund to assist direct care workers who are experiencing hardship and preventing them from being able to meet the requirements of their position.
- Planned partnership with Michigan Rehabilitation Services (MRS) and Disability Network Southwest to create an education and career pipeline for MRS clients who are not yet ready for the Certified Nursing Assistant training. MRS clients will participate in a 6-week training program to build job-readiness soft skills and the technical training needed to be successful as a direct care worker/home health aide. Job placement assistance will be provided by engagement of RIV AAA vendor network .
- Representation of AAA staff on the Berrien County TRIAD which focuses on the safety and wellbeing of seniors.
- Allocating a large portion of allowable funding to senior centers for transportation to medical appointments and participation in congregate meals.
- Representation of AAA staff on all three county public transportation committees .
- Representation of AAA staff on Michigan's Great Southwest Strategic Leadership Council .
- Recruiting members to represent all three counties on the Michigan Senior Advocates Council .

Successes and Opportunities

Over the last year, RIV AAA achieved several notable successes that significantly contributed to the advancement of its mission. The following accomplishments reflect not only the dedication and commitment of staff, volunteers, providers, and partners but also the resilience and strength of the community served:

Awards & Honors: Honored with two distinguished awards and numerous state and national presentation

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engagements for the development of and notable outcomes in improved patient and caregiver health and wellness and reduced healthcare utilization and costs achieved through the Community of Care, an approach to integrating health and social care for patients with chronic health conditions:

1. USAging Innovations Award
2. John A. Hartford Business Innovation Award Runner Up

Program Development:

- Launch of Integrated Care at Home, providing in-home primary care, chronic and transitional care management, remote patient monitoring, and behavioral health and nutrition counseling.
- Continued evolution of the Arts & Aging Partnership of Southwest Michigan including hosting a local theatre company's production of Velocity of Autumn at RIV AAA's Campus for Creative Aging, the commission and production of an original play, Memory of a Dance, depicting the lived experience of southwest Michigan families impacted by dementia, and the expansion of the partnership to include additional arts partners including, but not limited to, music, dance, and visual arts.
- Expansion of the rapid response service delivery model for improved care transitions from those impacted by COVID-19 to all adults ages 60 and older.

It's vital to acknowledge that future successes do not come without challenges and the opportunities they present. Opportunities anticipated by RIV AAA in FY25 include:

Increased Demand for Support and Services: The number of adults ages 60 and older continues to grow and along with, the number of family members, friends, and neighbors needing to step into the role of informal caregivers.

Increased Complexity of Need: Older adults and their care partners present increasing complexities in their needs due to the growing prevalence of mental health and chronic health conditions such as depression, heart disease, diabetes, respiratory conditions, and dementia.

Budgetary Constraints: in the face of increasing demand, funding allocations to home and community-based services as well as capitated payment rates for the MI choice Waiver continue to not keep pace with the rising costs of service delivery due to economic inflation. This imbalance poses a significant challenge to maintain or expand services.

Diversity, Equity, and Inclusion: Committed to the core principles of diversity, equity, and inclusion in its workplace, service delivery, community development, contracting processes, and provider network development activities, RIV AAA recognizes the ongoing need for continuous growth, development, and strategic planning and action in this space.

Recruitment and Retention: Shortages in the direct care, social work, and nursing workforce and high volunteer turnover make recruiting and retaining qualified and diverse staff and volunteers challenging for RIV AAA and its partners and providers.

Michigan's Transition from MI Health Link to Duals Special Needs Plan (D-SNP): As the MI Health Link pilot sunsets and transitions to D-SNPs, opportunities arise for new partnerships that capitalize on the core competencies of the AAA on the vast network of home and community-based organizations that comprise the Southwest Michigan Community of Care.

IT Interoperability and Community Information Exchange: Ensuring seamless interoperability of IT systems and fostering community information exchange is an essential strategy to position RIV AAA and the network of home and community-based organizations to more meaningfully integrate their services into the healthcare continuum and build community capacity to best assess and meet the social determinant of health and health-related social needs of older adults, people with disabilities, and caregivers.

Integration of GUIDE Innovation Model: Recently approved by Centers for Medicare and Medicaid

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Services to deliver a specialized model of dementia care, Guiding an Improved Dementia Experience, RIV AAA will partner with home and community-based, primary, specialty, and mental health care partners and providers across Southwest Michigan, developing structural linkages for seamless referral and care coordination to ensure every individual and caregiver impacted by dementia receives comprehensive, tailored assessment, care planning, supports and services for improved quality of life and ability to remain living in their home.

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Region IV Area Agency on Aging (RIV AAA) will send a letter along with a printed copy and email with an attached copy of the final draft Annual Implementation Plan on June 21, 2024 to the chief elected official and administrator of Berrien, Cass and Van Buren County Commissions and the Pokagon Band of Potawatomi Tribal Council. The letter will be sent with delivery and signature confirmation receipt required, and the email sent with delivery and read receipt requested. The letter and email will inform County Commissions and the Tribal Council that RIV AAA staff are available to answer questions or address concerns related to the Annual Implementation Plan if requested and welcome their comments and feedback. The letter and email requested approval of the Annual Implementation Plan by July 22, 2024 and informed the Commissions that if no response is received, RIV AAA will assume passive approval.

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Access Services

Care Management

Starting Date 10/01/2024 Ending Date 09/30/2025

Total of Federal Dollars Total of State Dollars

Geographic area to be served

Berrien, Cass, Van Buren

Specify the planned goals and activities that will be undertaken to provide the service.

Goal: Provide comprehensive, person-centered Care Management to older adults that promotes independence and quality of life and enables them to continue living safely in their home.

Activities:

- Continue to implement a holistic, person-centered model of care coordination that allows Supports Coordinators the flexibility to provide care, support, and services based on the unique needs and preferences of participants and their chosen or legal representative(s).
- Provide comprehensive telephonic and in-person professional assessment, consultation, care planning, and service arrangement and monitoring.
- Provide ongoing home and community-based services and supports to meet needs as identified during the person-centered planning process.
- Provide health coaching and motivational interviewing to engage and empower participants and their caregivers towards action that improves management of chronic conditions, self-care, and overall quality of life.
- Provide conflict-free information and assistance in accessing community resources.
- Engage participants in person-centered emergency preparedness planning.
- Provide seamless transition of participants among programs as changes in eligibility allow.
- Assure high quality service is being provided through annual participant surveys.
- Implement continuous quality improvement efforts to meet or exceed ALCS Bureau Quality Outcome Measures.
- Provide staff in-services and training opportunities specifically designed to increase knowledge and understanding of the program and participants and improve skills in completion of job tasks.
- Engage in interdepartmental training, collaboration, and horizontal process improvement to explore and implement efficiencies that maximize staff expertise to provide seamless transition and support for consumers served.
- Perform peer reviews of at least 10% of active caseload annually.

Number of client pre-screenings:	Current Year:	Planned Next Year:
Number of initial client assessments:	Current Year:	Planned Next Year:
Number of initial client care plans:	Current Year:	Planned Next Year:
Total number of clients (carry over plus new):	Current Year:	Planned Next Year:
Staff to client ratio (Active and maintenance per Full time care manager):	Current Year:	Planned Next Year:

Case Coordination and Support

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Starting Date 10/01/2024 Ending Date 09/30/2025

Total of Federal Dollars Total of State Dollars

Geographic area to be served

Berrien, Cass, Van Buren

Specify the planned goals and activities that will be undertaken to provide the service.

Goal: Provide comprehensive, person-centered Case Coordination & Support to older adults that promotes independence and quality of life and enables them to continue living safely in their home.

Activities:

- Continue to implement a holistic, person-centered model of care coordination that allows Supports Coordinators the flexibility to provide care, support, and services based on the unique needs and preferences of participants and their chosen or legal representative(s).
- Provide comprehensive telephonic and in-person professional assessment, consultation, care planning, and service arrangement and monitoring.
- Provide ongoing home and community-based services and supports to meet needs as identified during the person-centered planning process.
- Provide health coaching and motivational interviewing to engage and empower participants and their caregivers towards action that improves management of chronic conditions, self-care, and overall quality of life.
- Provide conflict-free information and assistance in accessing community resources.
- Engage participants in person-centered emergency preparedness planning.
- Provide seamless transition of participants among programs as changes in eligibility allow.
- Assure high quality service is being provided through annual participant surveys.
- Implement continuous quality improvement efforts to meet or exceed ALCS Bureau Quality Outcome Measures.
- Provide staff in-services and training opportunities specifically designed to increase knowledge and understanding of the program and participants and improve skills in completion of job tasks.
- Engage in interdepartmental training, collaboration, and horizontal process improvement to explore and implement efficiencies that maximize staff expertise to provide seamless transition and support for consumers served.
- Perform peer reviews of at least 10% of active caseload annually.

Information and Assistance

Starting Date 10/01/2024 Ending Date 09/30/2025

Total of Federal Dollars Total of State Dollars

Geographic area to be served

Berrien, Cass, Van Buren

Specify the planned goals and activities that will be undertaken to provide the service.

Goal: Provide comprehensive, person-centered Information and Assistance (I&A) that promotes independence and quality of life and empowers older adults and caregivers to make informed decisions and access community resources needed to support their long-term care choices.

Activities:

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- Facilitate person-centered, conflict-free access to information and home and community-based services for individuals (professional and community) by answering all requests timely and completely.
- Conduct screening, assessment, and intake for appropriate program referrals.
- Provide staff in-services and training opportunities specifically designed to increase knowledge and understanding of the program and participants, and to improve skills in completion of job tasks.
- Maintain MMAP counselor certification for all I&A staff. New staff hired will become MMAP certified within one year of hire.
- Continue staff development and training to expand the number of AIRS certified staff.
- Maintain a resource database to ensure individuals are provided with an array of current and accurate information to meet the needs of the aging, disability, and caregiver population in the service area.
- Assure high quality service is being provided by annually surveying participant satisfaction levels.
- Continue to extrapolate and analyze data from the I&A data system for outcome-driven quality improvement.
- Develop and implement a peer review documentation process.
- Engage in interdepartmental training, collaboration, and horizontal process improvement to explore and implement efficiencies that maximize staff expertise to provide seamless transition and support for consumers served.
- Provide education and outreach at senior centers, health fairs, housing complexes, and other professional agencies and events.

Outreach

<u>Starting Date</u>	10/01/2024	<u>Ending Date</u>	09/30/2025
Total of Federal Dollars		Total of State Dollars	
Geographic area to be served			
Berrien, Cass, Van Buren			

Specify the planned goals and activities that will be undertaken to provide the service.

Goal: Provide inclusive, culturally and linguistically appropriate outreach and communication that engages older adults, caregivers, community groups, and human services agencies and builds awareness of and access to aging resources and information.

Activities:

- Facilitate conflict-free outreach and communication about aging information and resources.
- Create materials that reflect the diverse population served in a variety of formats including, but not limited to, print, digital, social media, presentations, events, and other efforts to reach broad and diverse audiences.
- Build relationships with a wide range of community-based partners including, but not limited to, health providers, community focal points, and organizations and leaders within the community known and trusted for serving members of minority and underserved populations.
- Provide Outreach staff in-services and training opportunities specifically designed to increase knowledge and understanding of aging services, providers, and population served, and to improve skills in completion of job tasks.
- Utilize analysis of local population health data and aging service and program delivery data for outcome-driven quality improvement and development of a data-informed targeting strategy aimed toward communities and geographies with higher percentages of older adults with low-incomes, multiple chronic health conditions, and/or experiencing poor health outcomes.

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- Engage in interdepartmental training, collaboration, and horizontal process improvement to explore and implement efficiencies that maximize staff expertise to provide seamless transition and support for consumers served.
- Provide education and outreach at senior centers, health fairs, housing complexes, and other professional agencies and events.

Options Counseling

Starting Date 10/01/2024 Ending Date 09/30/2025

Total of Federal Dollars Total of State Dollars

Geographic area to be served

Berrien, Cass, Van Buren

Specify the planned goals and activities that will be undertaken to provide the service.

Goal: Provide comprehensive, person-centered Options Counseling to older adults that promotes independence and quality of life and empowers them to make informed decisions and access community resources needed to support their long-term care choices.

Activities:

- Continue to implement a holistic, person-centered model of care coordination that allows Supports Coordinators the flexibility to provide care, support, and services based on the unique needs and preferences of participants and their chosen or legal representative(s).
- Provide comprehensive telephonic and in-person professional assessment, consultation, care planning, and service monitoring.
- Provide immediate and short-term home and community-based services and supports to meet needs as identified during the person-centered planning process.
- Provide health coaching and motivational interviewing to engage and empower participants and their caregivers towards action that improves management of chronic conditions, self-care, and overall quality of life.
- Provide conflict-free information and assistance in accessing community resources.
- Engage participants in person-centered emergency preparedness planning.
- Provide seamless transition of participants among programs as changes in eligibility allow.
- Assure high quality service is being provided through participant exit surveys.
- Provide staff in-services and training opportunities specifically designed to increase knowledge and understanding of the program and participants and improve skills in completion of job tasks.
- Engage in interdepartmental training, collaboration, and horizontal process improvement to explore and implement efficiencies that maximize staff expertise to provide seamless transition and support for consumers served.
- Perform peer reviews of at least 10% of active caseload annually.

Care Transition Coordination and Support

Starting Date 10/01/2024 Ending Date 09/30/2025

Total of Federal Dollars Total of State Dollars

Geographic area to be served

Berrien, Cass, Van Buren

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Specify the planned goals and activities that will be undertaken to provide the service.

Goal: Provide comprehensive, person-centered Care Transition Coordination and Support to older adults that promotes independence and quality of life and empowers them to make informed decisions and access community resources needed to support their long-term care choices.

Activities:

- Continue to implement a holistic, person-centered model of transitional care coordination that allows Supports Coordinators the flexibility to provide care, support, and services based on the unique needs and preferences of participants and their chosen or legal representative(s).
- Provide comprehensive telephonic and in-person professional assessment, consultation, care planning, accessible housing support, assistance with ensuring appropriate follow-up with primary care, and service arrangement and monitoring.
- Provide immediate and short-term home and community-based services and supports to meet needs as identified during the person-centered planning process.
- Provide health coaching and motivational interviewing to engage and empower participants and their caregivers towards action that improves management of chronic conditions, self-care, and overall quality of life.
- Provide conflict-free information and assistance in accessing community resources.
- Engage participants in person-centered emergency preparedness planning.
- Provide seamless transition of participants among programs as changes in eligibility allow.
- Assure high quality service is being provided through participant exit surveys.
- Provide staff in-services and training opportunities specifically designed to increase knowledge and understanding of the program and participants and improve skills in completion of job tasks.
- Engage in interdepartmental training, collaboration, and horizontal process improvement to explore and implement efficiencies that maximize staff expertise to provide seamless transition and support for consumers served.
- Perform peer reviews of at least 10% of active caseload annually.

Number of client pre-screenings:	Current Year:	Planned Next Year:
Number of initial client assessments:	Current Year:	Planned Next Year:
Number of initial client care plans:	Current Year:	Planned Next Year:
Total number of clients (carry over plus new):	Current Year:	Planned Next Year:
Staff to client ratio (Active and maintenance per Full time care manager):	Current Year:	Planned Next Year:

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Approved MYP Program Development Objectives

Area Agency on Aging Goal

A. Improve the accessibility of services to Michigan's communities and people of color, immigrants, and LGBTQ+ individuals.

Objectives

1. Increase services provided to black, indigenous and people of color and the LGBTQ+ communities.
Timeline: 10/01/2022 to 09/30/2025

Progress

- Operations, Quality & Compliance, and IT staff are collaborating to design and execute a DEI data-informed approach to design, outreach, delivery, and continuous quality improvement based on local population health data that will be further informed by the participant-level data. Progress is being made on building dashboards and reports to pull demographic data across multiple platforms and data sources for participants served across all AAA service lines and annual contract providers in order to track and analyze progress in increasing service provided to members of BIPOC and LGBTQ+ communities. At the outset of FY24, RIV AAA investing in infrastructure development including procurement of a new platform, Mon Ami, that pulls multiple service lines into a single system and allows for improved data collection and analysis. RIV AAA anticipates completion of population health dashboards and reports by end for FY24 with plans to implement their use to inform data-driven decision-making and Health in All Policies work internally and with the Southwest Michigan Community of Care Hub.

- Work group comprised of staff in access services, quality and compliance, and communications and outreach are conducting stakeholder focus groups to identify, and develop strategic action plans to resolve, barriers to access for members of BIPOC and the LGBTQ+ communities. In partnership with its founder and leader Bertha Carson-King, stakeholder sessions are in progress with community members of all gender identities connected to the Strong Women of Faith Breast Cancer Support Group known and trusted by members of the black community in Southwest Michigan. In FY24, RIV AAA is continuing this work in partnership with Advisory Council members and community leaders. Based on learning, priority criteria was updated to better target minority and underserved communities. RIV AAA also plans to proceed with MiGen credentialing inclusive of on-site review and technical assistance to ensure policies & procedures, site set-up, and operational practices are inclusive of the LGBTQ+ community.

- Staff across all RIV AAA service lines continuing to increase connection to and visibility and engagement in minority and underserved communities and building partnerships and structural linkages to organizations and leaders within the community known and trusted for serving members of minority, underrepresented, and underserved populations. Information and Assistance staff provide on-site, in-person service in community organizations known and trusted for serving members of minority and underserved populations. Current sites include United Christian Services and Neighbor by Neighbor known and trusted for serving minority and underserved community members in Van Buren and southwest Berrien counties respectfully; future sites include the Center for Better Health in Benton Harbor and a host partner in Cass County

2. Increase the number of area agency staff, providers, and caregivers trained in implicit bias, cultural competences, and root causes of racism.

Timeline: 10/01/2022 to 09/30/2025

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Progress

- Quality & Compliance and Human Resources staff track RIV AAA staff, provider, caregiver, and volunteer participation in training and activities focused on implicit bias, cultural competencies, cultural humility, and root causes of racism to ensure the number of individuals trained has increased.
- Diversity, equity, and inclusion orientation and training are provided to RIV AAA staff, volunteers, and providers within 90 days of hire/enrollment and at least annually thereafter.
- Progress is being made to expand access to diversity, equity, and inclusion resources, education, and training available on topics such as implicit bias, cultural competence balanced with cultural humility, and root causes of racism. RIV AAA staff have access to education and training 24/7 through the online professional development and learning platform Relias. RIV AAA staff are working to make education and training available to volunteers, providers, and community members at large available 24/7 through the online caregiver education and support platform Trualta.
- Staff-led Respect and Belonging Committee comprised of staff from all service lines discusses and coordinates diversity, equity, and inclusion efforts and leads systems change from a cross-agency perspective. The committee meets quarterly and spearheads project-specific activities in identified areas of advancement.

3. Increase availability of linguistic translation services and communications based on the cultural needs in Berrien, Cass, and Van Buren counties.

Timeline: 10/01/2022 to 09/30/2025

Progress

- The top three requested linguistic translation services for RIV AAA's PSA in the last year were: Spanish (twice requested), Closed Caption or American Sign Language (once requested), and German (once requested)
- RIV AAA provides linguistic translation services to individual consumers for oral and written communication according to their person-centered needs using Language Line Solutions and contracts with DEAFLink for interpretation services to ensure the delivery of services meets the linguistic needs of participants. Efforts in progress to increase awareness of linguistic translation services to ensure frictionless staff and consumer access and promote their use include developing and promoting a dedicated page in the RIV AAA staff's internal SharePoint and Teams sites and the agency's consumer-facing website.
 - RIV AAA is partnering with Corewell Health South's "Inclusive Communications" team to produce a culturally and linguistically appropriate video introducing Spanish speaking community members to RIV AAA, its mission and vision, programs and services, and how to access them.
 - Operations, Communications & Outreach, and IT staff partnering to create a more culturally and linguistically inclusive welcome mat and front door for non-English speakers by ensuring representation and enhancements to website and phone translation services.
 - RIV AAA is partnering with a new local professional translation provider to expand the number of print outreach and education materials available in Spanish.
 - Strengthening and leaning into partnerships with community leaders and organizations known and trusted for serving members of minority and underserved populations by requesting their input in the development of outreach and education materials across all mediums to ensure culturally and linguistically appropriate service delivery.

- B. Expand the reach of information and awareness of aging network services, ensuring all older adults and caregivers can access culturally and linguistically appropriate information and have awareness of and access to quality services where and when they need them.**

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Objectives

1. Promote awareness of and access to programs and services available for older adults and caregivers through RIV AAA and its network of providers and partners that expand their ability to make informed decisions and support quality of life and independence.

Timeline: 10/01/2022 to 09/30/2025

Progress

- Building structural linkages to organizations and leaders within the community known and trusted for serving members of minority, underrepresented, and underserved populations. RIV AAA's network of community partners is continuously expanding with targeted outreach directed to organizations and leaders as they are identified. Partners are invited to bimonthly Partner & Provider meetings during which opportunities to increase awareness of available services and resources and to collaborate on outreach and improving access are explored.

- Continuing to expand, develop, and maintain strong working relationships with professional referral sources across the health and human services continuum of care. RIV AAA staff participate in numerous boards, councils, and committees including, but not limited to, transportation and housing advisory councils, Human Service Coordinating Councils, local health system boards, advisory councils, and committees.

- Communications and Outreach and Operations staff collaborate biweekly to execute and continuously improve the strategic communications and outreach plan informed by the evolving needs of older adults and caregivers and analysis of local population health and participant data. Communications and Outreach coordinates RIV AAA participation in events throughout the community including, but not limited to, Pokagon Band of Potawatomi's Healthy Step in Education, Pride Fest, Alzheimer's Walk, Leco and Whirlpool community events, and others reaching over 3,000 community members, partners, and stakeholders in FY23.

- Partners with the Herald Palladium to host the Annual Senior Expo (FY24 will be its 26th year) reaching over 1,000 area older adults and caregivers.

C. Promote social interaction and connectedness, including expanding access to technology and transportation.

Objectives

1. Expand access to and opportunities for virtual and in-person social and community engagement of older adults, people with disabilities, and caregivers.

Timeline: 10/01/2022 to 09/30/2025

Progress

- RIV AAA staff participate in local transportation advisory councils, actively participating in the exploration of opportunities to build partnerships and contribute to collective impact strategies aimed at improving and developing transportation solutions.

- Partnering with Corewell Health South Population Health, Riverwood Center, United Way of Southwest Michigan, and YMCA of Greater Michiana in the Healthy Berrien Consortium's Social Cohesion Workgroup to create alignment between efforts of member organizations to build social cohesion in the broader community and to initiate new joint efforts to grow social cohesion.

- Promoting opportunity to become a friendly caller volunteer among older adults and people with disabilities reporting social isolation or loneliness.

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- Exploring user-friendly virtual platforms to promote social interaction and connectedness between older adults, people with disabilities, and caregivers.
- Expanding opportunities for adults of all ages and incomes to volunteer providing friendly helper services to older adults and people with disabilities. Invested in infrastructure development including a new platform, Mon Ami, that will make it easier for volunteers to connect, complete screening and training, and receive and accept volunteer opportunities.
- Promoting awareness of and expanding opportunities for creativity, learning, growth and purpose through the Campus for Creative Aging.
- Supporting advocacy efforts to expand broadband access.
- Providing local Dementia Minds group and engaging in outreach and communication strategies to expand participation throughout Berrien, Cass, and Van Buren counties.
- Established monthly in-person Kinship Care Speaker Series and Support Group that provides opportunities for interconnectedness for older adults caring for the child(ren) of relatives.
- Exploring partnership opportunities for developing and conducting a comprehensive assessment of the characteristics, needs, and preferences of caregivers in Berrien, Cass, and Van Buren counties to execute a data-informed approach to design, outreach, delivery, and continuous quality improvement of programs and services.
- Provide Ageism training throughout the community and offered to local businesses and organizations to enhance their diversity, equity, and inclusion efforts.

D. Increase the number of well-trained, qualified, and supportive multicultural direct care workers through collaboration by elevating the workforce, improving retention, promoting its collective value, and supporting opportunities to increase wages.

Objectives

1. Enhance support of the direct care workers and employing providers through implementation of a comprehensive and multi-level strategy.
Timeline: 10/01/2022 to 09/30/2025

Progress

- Exploring opportunities to build partnerships and contribute to collective impact strategies to expand and support the direct care workforce including, but not limited to, advocacy efforts. Advocated at state and federal levels for increased funding to support direct care worker wage increases.
- Designing and implementing a collaborative direct care workforce development strategy to support the recruitment, training, job placement, and retention of direct care workers to impact quality of life for older adults, people with disabilities, caregivers, and direct care workers.
- Supporting retention of direct care workers employed by AAA provider network through the provision of the Provider Employee Needs Fund to cover costs associated with mentoring newer workers and/or resolving immediate hardships that threaten workers' ability to meet job requirements.
- Promoting use of online caregiver education platform Trualta across provider network to foster professional development and skill building of direct care workers. RIV AAA staff developed training modules within Trualta aligned to clinical quality improvement objectives to ensure direct care workforce providers and staff have no-cost 24/7 access to vetted and evidence-based education and training.
- Care Management and Quality and Compliance staff are partnering on the development of training focused on partnering with providers in person-centered care plan development and implementation.
- Reorganizing Quality and Compliance staffing and Provider Relations Committee to promote collaboration

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within the AAA to provide support and enhance the provider network.

- Engaging in continuous quality improvement project to increase the frequency and quality of positive feedback to provider network and individual direct care workers to ensure workers regularly experience the positive impact and outcomes of their efforts and commitment.
- Honor a Direct Care Worker of the Year at RIV AAA's annual meeting, thereby raising the community recognition and esteem of the direct care workforce.

E. Inspire a dementia friendly community movement throughout Southwest Michigan.

Objectives

1. Reduce the fear, stigma, and isolation associated with a dementia diagnosis.

Timeline: 10/01/2022 to 09/30/2025

Progress

- Partnered with the National Council of Dementia Minds to train local Dementia Minds group facilitators and launched a local group that meets regularly and is developing a community education and advocacy presentation. The local Dementia Minds group presented at the annual Senior Expo. RIV AAA staff are engaging in outreach and communication strategies to expand participation throughout Berrien, Cass, and Van Buren counties.
 - Exploring and implementing strategies to expand awareness of and access to local dementia resources, supports, and services. Access service and Communication and Outreach staff are collaborating on the development of a dementia-specific resource guide with a plan to make it widely available throughout the planning and service area in both print and online formats.
 - Established the Arts & Aging Partnership of Southwest Michigan with Berrien Community Foundation, Ghostlight Theatre, and Twin City Players. Early initiatives included producing local plays depicting themes related to real life issues connected to the care, diagnosis and lived experience of those impacted by dementia followed by facilitated community conversations. Hosted the play "The Velocity of Autumn" at the Campus for Creative Aging. Commissioned and produced the original play, "Memory of a Dance" by award-winning playwright Terry Guest telling the story of a family impacted by Dementia in Southwest Michigan. "Memory of a Dance" was performed live four times locally at a local theatre and the Campus for Creative Aging with community conversations immediately following. The performance held at the theatre was recorded so that it can be more easily shared throughout the community. The Arts & Aging Partnership of Southwest Michigan continues to meet regularly and has expanded to include partners from Van Buren and Cass counties across music, dance, and visual arts with future projects underway.
 - Exploring opportunities to build partnerships to embed dementia friendly practices, services, and supports across a variety of community sectors. Hosting virtual, hybrid, and in-person Dementia Friends trainings. Developing strategic plan to expand to sector-specific Dementia Friends trainings and offer Dementia Friendly Business Training.
 - Partnered with the Alzheimer's Association to offer Caregiver Support Group at the Campus for Creative Aging.
2. Expand and deepen community respect, awareness, and inclusion of individuals living with a dementia diagnosis.
Timeline: 10/01/2022 to 09/30/2025

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Progress

- Host local Dementia Minds events in which people with neurocognitive disorders share and answer questions about their personal experiences of receiving and living with a dementia diagnosis. Local presentation held at the annual Senior Expo.
- Established the Arts & Aging Partnership of Southwest Michigan with Berrien Community Foundation, Ghostlight Theatre, and Twin City Players. Early initiatives included producing local plays depicting themes related to real life issues connected to the care, diagnosis and lived experience of those impacted by dementia followed by facilitated community conversations. Hosted the play "The Velocity of Autumn" at the Campus for Creative Aging. Commissioned and produced the original play, "Memory of a Dance" by award-winning playwright Terry Guest telling the story of a family impacted by Dementia in Southwest Michigan. "Memory of a Dance" was performed live four times locally at a local theatre and the Campus for Creative Aging with community conversations immediately following. The performance held at the theatre was recorded so that it can be more easily shared throughout the community. The Arts & Aging Partnership of Southwest Michigan continues to meet regularly and has expanded to include partners from Van Buren and Cass counties across music, dance, and visual arts with future projects underway.
- Exploring opportunities to build partnerships to embed dementia friendly practices, services, and supports across a variety of community sectors. Hosting virtual, hybrid, and in-person Dementia Friends trainings. Developing strategic plan to expand to sector-specific Dementia Friends trainings and offer Dementia Friendly Business Training.
- Participated in the Alzheimer's Association Walk and hosted an information booth at the event.

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Planned Service Array			
	Access	In-Home	Community
Provided by Area Agency	<ul style="list-style-type: none"> • Care Management • Case Coordination and Support • Information and Assistance • Outreach • Options Counseling • Care Transition Coordination and Support 	<ul style="list-style-type: none"> • Respite Care • Friendly Reassurance 	<ul style="list-style-type: none"> • Nutrition Counseling • Nutrition Education • Disease Prevention/Health Promotion • Long-term Care Ombudsman/Advocacy • Programs for Prevention of Elder Abuse, Neglect, and Exploitation • Counseling Services • Kinship Support Services • Caregiver Education, Support and Training
Contracted by Area Agency	<ul style="list-style-type: none"> • Transportation 	<ul style="list-style-type: none"> • Chore • Home Injury Control • Homemaking • Home Delivered Meals • Medication Management • Personal Care • Assistive Devices & Technologies • Respite Care 	<ul style="list-style-type: none"> • Adult Day Services • Congregate Meals • Home Repair • Legal Assistance • Counseling Services • Caregiver Supplemental Services • Caregiver Education, Support and Training
Local Millage Funded	<ul style="list-style-type: none"> • Information and Assistance * • Outreach * • Transportation * • Options Counseling * 	<ul style="list-style-type: none"> • Chore * • Home Injury Control * • Homemaking * • Home Delivered Meals * • Personal Care * • Respite Care * • Friendly Reassurance * 	<ul style="list-style-type: none"> • Adult Day Services * • Dementia Adult Day Care * • Congregate Meals * • Home Repair * • Senior Center Operations * • Senior Center Staffing * • Caregiver Education, Support and Training *
Funded by Other Sources	<ul style="list-style-type: none"> • Disaster Advocacy and Outreach Program 		

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Participant Private Pay	<ul style="list-style-type: none"> • Care Management • Case Coordination and Support • Transportation • Options Counseling • Care Transition Coordination and Support 	<ul style="list-style-type: none"> • Chore • Home Care Assistance • Home Injury Control • Homemaking • Home Delivered Meals • Home Health Aide • Medication Management • Personal Care • Assistive Devices & Technologies • Respite Care • Friendly Reassurance 	<ul style="list-style-type: none"> • Adult Day Services • Dementia Adult Day Care • Congregate Meals • Nutrition Counseling • Nutrition Education • Disease Prevention/Health Promotion • Health Screening • Assistance to the Hearing Impaired and Deaf • Home Repair • Legal Assistance • Long-term Care Ombudsman/Advocacy • Senior Center Operations • Senior Center Staffing • Vision Services • Programs for Prevention of Elder Abuse, Neglect, and Exploitation • Counseling Services • Creating Confident Caregivers • Caregiver Supplemental Services • Kinship Support Services • Caregiver Education, Support and Training
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* Not PSA-wide

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Planned Service Array Narrative

RIV AAA determines the services funded under the AIP by analyzing input from local and regional stakeholders including older adults and caregivers, annual contract and direct service purchase providers, community partners, members of RIV AAA staff, Board of Directors, and Advisory Council and data from RIV AAA Aging and Disability Info Line, local and regional community health needs assessments, the American Community Survey (Census), the Eldercare Locator Data Report, and numerous reports and profiles of the economic, social, and health needs of older adults and caregivers. While categorical funding requirements prescribe some funding determinations, RIV AAA selects additional services to assure that the needs identified through its comprehensive community needs assessment are met through a combination of funding through the AIP and leveraged grants and partnerships.

Services funded under the AIP are provided either directly by RIV AAA, contracted, or directly purchased; the services funded are essential to older adults, especially those with the greatest economic and social needs, and are services that are not otherwise available throughout Berrien, Cass, and Van Buren counties.

Access services provided directly by RIV AAA are used to assist individuals in navigation through the complex and varied systems of services that are available to them throughout PSA 4 in order to assist them in meeting their person-centered needs and preferences. Being a resource for these individuals is an integral part of the process that the AAA has developed to ensure individuals are connected to services available regardless of whether or not the services are contracted by the AAA or funded through other sources, including private pay.

In-Home services provided directly by RIV AAA through its Volunteer and Senior Engagement service line include Respite Care and Friendly Reassurance. RIV AAA also has agreements with a pool of fully vetted and credentialed network providers in which services are directly purchased as needed. In-Home services are one of the largest unmet needs, so it is imperative that the services continue to be available throughout the PSA especially in areas of the counties where services are not funded by local millages.

Community services provided directly by RIV AAA include Disease Prevention and Health Promotion, Long-Term Care Ombudsman/Advocacy, Programs for Prevention of Elder Abuse, Neglect, and Exploitation, Nutrition Counseling, Nutrition Education, Counseling Services, Caregiver Education, Support and Training, and Kinship Support Services. RIV AAA provides a centralized structure for the Evidence-Based Programs offered and the opportunity to build capacity and maximize resources by contracting and collaborating with providers and partners throughout the PSA to teach the programs. The AAA started providing the LTC Ombudsman and Elder Abuse Prevention in FY2016 when the existing provider terminated their contract; a request for proposal was initiated for the service, but there were no responses. These services were previously provided throughout the PSA and in order to ensure the services continued, RIV AAA contracted to provide the service directly. RIV AAA also has annual contracts with community organizations for the provision of Legal Assistance, Congregate Meals, and Adult Day services and has agreements with a pool of fully vetted and credentialed network providers in which community services are directly purchased as needed.

Each of the counties within the PSA receive local millage funding, though each county distributes the funds uniquely which has required RIV AAA to strategically address each county individually within the AIP

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to ensure the needs of the older adult population with the greatest economic and social needs are being met. RIV AAA has direct contracts with some of the community organizations in each county that receive millage funding to enhance and grow their existing services. RIV AAA will continue to analyze and evaluate the needs of the older adult population and the resources available within the PSA with the intent to continue to develop and modify services funded through the AIP to offer choice and a range of services to the aging population.

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Planned Services Summary Page for FY 2025

PSA: 4

Service	Budgeted Funds	Percent of the Total	Method of Provision			
			Purchased	Contract	Direct	
ACCESS SERVICES						
Care Management	\$ 150,506	3.61%			X	
Case Coordination & Support	\$ 155,065	3.72%			X	
Disaster Advocacy & Outreach Program	\$ -	0.00%				
Information & Assistance	\$ 100,621	2.41%			X	
Outreach	\$ 11,112	0.27%			X	
Transportation	\$ 151,667	3.64%	X	X		
Option Counseling	\$ 119,961	2.88%			X	
Care Transition Coordination and Support	\$ 222	0.01%			X	
IN-HOME SERVICES						
Chore	\$ 11,112	0.27%	X			
Home Care Assistance	\$ -	0.00%				
Home Injury Control	\$ 112	0.00%	X			
Homemaking	\$ 153,753	3.69%	X			
Home Delivered Meals	\$ 995,361	23.88%	X	X		
Home Health Aide	\$ -	0.00%				
Medication Management	\$ 112	0.00%	X			
Personal Care	\$ 298,154	7.15%	X			
Personal Emergency Response System	\$ 11,112	0.27%	X			
Respite Care	\$ 355,866	8.54%	X	X	X	
Friendly Reassurance	\$ 8,890	0.21%			X	
COMMUNITY SERVICES						
Adult Day Services	\$ 666,366	15.98%	X	X		
Congregate Meals	\$ 603,767	14.48%		X		
Nutrition Counseling	\$ 5,556	0.13%			X	
Nutrition Education	\$ 5,556	0.13%			X	
Disease Prevention/Health Promotion	\$ 80,504	1.93%			X	
Health Screening	\$ -	0.00%				
Assistance to the Hearing Impaired & Deaf Community	\$ -	0.00%				
Home Repair	\$ 2,276	0.05%	X			
Legal Assistance	\$ 77,253	1.85%		X		
Long Term Care Ombudsman/Advocacy	\$ 49,527	1.19%			X	
Senior Center Operations	\$ -	0.00%				
Senior Center Staffing	\$ -	0.00%				
Vision Services	\$ -	0.00%				
Exploitation	\$ -	0.00%				
Counseling Services	\$ 5,556	0.13%	X		X	
Carry-Out Meal (COM)	\$ -	0.00%				
Caregiver Supplemental Services	\$ 2,222	0.05%	X			
Kinship Support Services	\$ 22,224	0.53%			X	
Caregiver Education	\$ 112	0.00%			X	
Caregiver Training	\$ 26,021	0.62%	X	X	X	
Caregiver Support Groups	\$ 112	0.00%			X	
AAA RD/Nutritionist	\$ -	0.00%				
PROGRAM DEVELOPMENT	\$ 74,584	1.79%			X	
REGION-SPECIFIC						
Gap Filling-In-Home Service	\$ 13,335	0.32%	X			
b.	\$ -	0.00%				
c.	\$ -	0.00%				
d.	\$ -	0.00%				
e.	\$ -	0.00%				
f.	\$ -	0.00%				
SUBTOTAL SERVICES						
	\$ 4,158,597					
MATF & ST CG ADMINISTRATION						
	\$ 10,217	0.25%				
TOTAL PERCENT			100.00%	17.26%	64.54%	18.20%
TOTAL FUNDING		\$ 4,168,814		\$719,163	\$2,690,815	\$758,836

Note: Rounding variances may occur between the Budgeted Funds column total and the Total Funding under the Method of Provision columns due to percentages in the formula. Rounding variances of + or (-) \$1 are not considered material.

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